





**HVAC - SALES • SERVICE • REPLACEMENT**  
 110 Howell Road, Suite A  
 Tyrone, GA. 30290

Plan A Semi-Annual	Plan B Quarterly <i>Include All Of Plan A Benefits Plus:</i>
<ul style="list-style-type: none"> <li>• Complete 23 Point Inspection Twice Yearly With 1" Filter Replacement</li> <li>• Reminder Service</li> <li>• 1 Year Repair Warranty</li> <li>• 10% Discount on Repairs</li> <li>• Priority Service</li> <li>• \$30 Off Current Diagnostic Rate</li> <li>• Monthly Payment Option</li> </ul>	<ul style="list-style-type: none"> <li>• 1" Filter Replacement Quarterly</li> <li>• Visual Inspection Twice Yearly</li> </ul>

### Agreement Conditions

*We agree to:*

1. Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.
2. Instruct you in the operation of the equipment.
3. Give our service agreement holders preference over all other service activity normally undertaken by us.
4. We agree to keep you informed of available enhancements throughout the life of your system.

*You agree to:*

1. Operate the equipment according to our instructions.
2. Promptly notify us of any unusual operating conditions of the equipment.
3. Permit our personnel the use of your common building maintenance tools, such as ladders, water hoses, etc.
4. Permit only our service personnel and/or a service organization authorized by us to work on the equipment.

*General:*

- During the term of the agreement we will take all reasonable precautions to avoid injury to persons and damage to property while on the premises, but we shall not be liable for any special or consequential damages.
- We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the then current price for such repairs. No such parts or labor shall be furnished, however, without authorization from the customer.
- Repair and/or replacement parts necessary to correct defects will be the responsibility of the purchaser and will be an additional charge and will be due and payable at the time of service.
- The term of this agreement shall be automatically renewable unless cancelled by either party with 30 days written notice prior to anniversary date.
- In the event of cancelation all services and benefits rendered under this agreement shall equal payments received.
- Refunds are available upon cancelation after review of services and benefits received.
- Agreement and benefits are transferable to new homeowners or residence with 30 day written notice
  - New residence must be in Reese Services, LLC service area.
  - When transferred to new home, equipment is subject to qualification and must be brought up to Reese Services, LLC's maintenance standards.
- Notification of price increases will be sent by mail 45 days in advance of anniversary date for clients participating in the monthly program
- The services outlined in this agreement will be performed during normal working hours.

Customer Initials \_\_\_\_\_

### Referral Rewards Program

- Our goal is to earn business referrals from our satisfied clients!
- Refer us to a friend or family member, and you will receive a Referral Reward if they use our services. (\$50 - \$100 value)